



Providing care to the World at a Moment's Notice

ImageTrend Elite User Training

GMR Clinical Informatics Team





ImageTrend Usage Overview

- ◆ 1- Login
- ◆ 2- Set your crew and call sign
- ◆ 3- Start new CAD incident with correct data
- ◆ 4- Complete the chart, validation of 100
- ◆ 5- Post and mark as finished
- ◆ 6- Repeat steps 3-5 as needed

Choosing a System

- ◆ OEM iPads are equipped with two versions of ImageTrend
- ◆ Ground Field is used to start a chart and chart offline
- ◆ Ground Web is used to review posted charts, requires internet
- ◆ For initial login, select Ground Field





Username

- ◆ Are you a GMR employee?
 - ◆ Use your employee ID number
 - ◆ Example- 260XXXXX or 116XXX
- ◆ Are you a non-GMR employee (network provider)?
 - ◆ Use your first initial (capitalized), full last name and 8 digit date of birth
 - ◆ Example- Jsmith01251990
- ◆ Username will not change throughout deployment
- ◆ Even if you see the red “x”, continue to attempt to login- the system will not recognize you until you have logged in

Username





Initial Password- GMR Employees

- ◆ Are you a GMR employee with access to ImageTrend at your home operation?
 - ◆ Utilize your existing ImageTrend password
 - ◆ Don't know your password? Use the "Forgot your password" link- check spam or mimecast!

A screenshot of a web-based sign-in interface. The page has a blue header with the text "Sign In". Below the header, there are two input fields: "Username" and "Password". At the bottom of the form, there is a "Sign In" button with a right-pointing arrow icon. Below the button, there is a blue hyperlink that says "Forgot your password?". A large red arrow is pointing from the bottom left towards the "Forgot your password?" link.



Initial Password- non-GMR Employees

- ◆ For your first login, the password will be the same as your username with a ! after it
 - ◆ Example- Jsmith01251990!
- ◆ If you are successful in accessing the system, ImageTrend will force a password reset
- ◆ “Existing Password” will still be username with ! after it
- ◆ Ensure new password follows ImageTrend password rules

The screenshot shows a web form titled "Reset Password" with an orange header. Below the title, a message states: "Your account requires a password reset, please enter a new password". A yellow box contains the following password requirements: "Minimum password length of 8 characters.", "Must have a numeric character.", "Must have an uppercase character.", "Must have a special character.", "Cannot match any of the last 12 password(s) you have used.", and "Password cannot be the same as the username." The form includes three input fields: "Existing Password" (containing "Jsmith01251990!"), "New Password", and "Confirm Password". A "Save" button is located at the bottom of the form.



Login Troubleshooting

- ◆ The majority of the time, incorrect passwords are user error
- ◆ Double check you have a stable internet connection!
- ◆ Double check which letters are capitalized or not
- ◆ Double check if Caps-lock is on
- ◆ After 5 incorrect attempts, ImageTrend will lock you out
 - ◆ Must be unlocked by Supervisor level or higher
- ◆ Non-GMR employee? Ensure you are using an e-mail that will receive ImageTrend password reset links
 - ◆ Some corporate systems block ImageTrend e-mails or similar
- ◆ Still can't get in? Contact GMR ImageTrend Support



Elite Field- Operation Select

An Agency Selector box will appear once you have successfully logged in if you have access to more than one agency.

Unsure of what system to select- ASK! Deployments are labeled by State and Type (ex. HCA)

If you are not in the correct agency, you will not be able to find your FEMA placard # (call sign)

A screenshot of the "Agency Selector" interface. The title "Agency Selector" is in a blue header. Below the header, the text reads "You are signed in. Please select an agency below to continue." A dropdown menu is open, showing the selected option "24G-H-Milton-FL" with a downward arrow on the right. At the bottom of the interface is a button labeled "Continue" with a right-pointing arrow.A screenshot of the "Agency Selector" interface. The title "Agency Selector" is in a blue header. Below the header, the text reads "You are signed in. Please select an agency below to continue." A dropdown menu is open, showing the selected option "24G-HCA-Milton-FL" with a downward arrow on the right. At the bottom of the interface is a button labeled "Continue" with a right-pointing arrow.



Elite Field- Home Screen

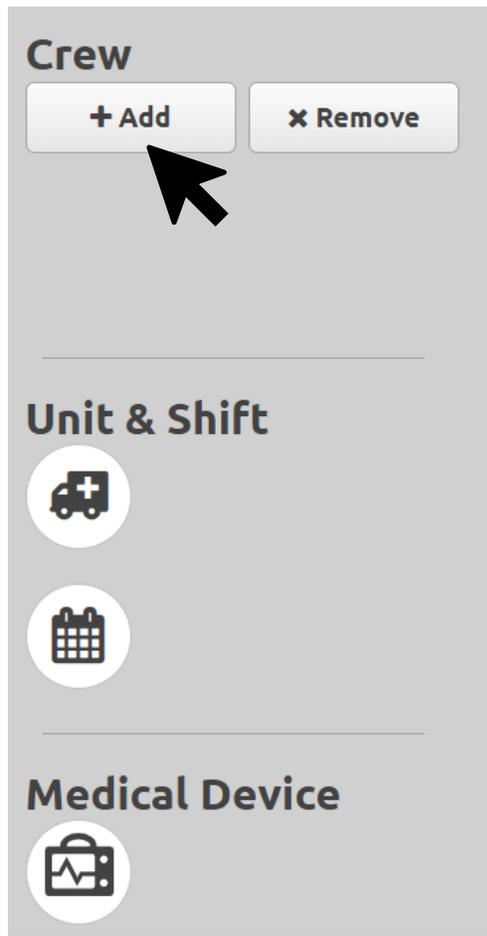
The screenshot shows the Elite Field Home Screen interface. At the top left is a search bar labeled "Find incident...". Below it is a "01 Incidents" header. On the left sidebar, there are sections for "Crew" with "+ Add" and "x Remove" buttons, and "Unit & Shift" with icons for a vehicle and a calendar. The main area features a "+ New Incident" button, a "Post" button, and a "Delete" button. A "Views" dropdown menu is on the right. A red badge with "-109" is visible. At the bottom, there is a navigation bar with "Inbox", "Settings", "About", and "Logout" options, and a welcome message "Welcome, Douglas Butler Jr.!".

Callouts and their descriptions:

- Pre-select Crew Members for the Shift**: Points to the "+ Add" and "x Remove" buttons in the Crew section.
- Pre-select your Vehicle and Call Sign**: Points to the vehicle icon in the Unit & Shift section.
- Pre-select your scheduled shift. (Maybe be deactivated depending on your agency)**: Points to the calendar icon in the Unit & Shift section.
- Click here to create a new incident**: Points to the "+ New Incident" button.
- Incident Views**: Points to the "Views" dropdown menu.
- Elite Field Tool Bar**: Points to the bottom navigation bar.
- Name of the person login**: Points to the "Welcome, Douglas Butler Jr." message.



Elite Field- Crew Menu



- ◆ Selections in this menu will auto-fill in charts you create and help filter data for you to select
- ◆ Click "+Add" to add crew members from your agency to your crew
- ◆ Previous crew members may be present when you first login, simply click "x Remove" and select the crew members to remove



Elite Field- Crew Menu

Crew



Crew Member

Level

Role(s)



- Driver/Pilot-Response
- Driver/Pilot-Transport
- Primary Patient Caregiver-At Scene
- Primary Patient Caregiver-Transport
- Other Patient Caregiver-At Scene
- Other Patient Caregiver-Transport

- ◆ Select the personnel on your crew, ensure their level is correct
- ◆ Role assignments are dynamic based on the chart and is best completed within each individual chart, not in this menu
 - ◆ Every chart requires minimum a “Driver/Pilot-Response” and Primary Patient Caregiver-At Scene
 - ◆ Transport charts will also need the transport versions of these roles



Crew ✕

Crew Member

- Other EMS or Public Safety, Agency at Scene (999999other_ems)
- Other Healthcare, Professional (999999other_healthcare)

roles

OK

Elite Field- Crew Menu

◆ “Other EMS or Public Safety, Agency at Scene” and “Other Healthcare, Professional” are used to indicate providers not in our system

Level

Find value...

- Physician
- Respiratory Therapist
- Other Healthcare Professional
- EMT-IV
- Student
- Certified Ambulance Attendant

◆ The “Level” list is comprehensive but limited by state validation criteria

◆ “Student” level is available to capture students, interns or observers



Elite Field- Unit and Medical Device Menu

Unit & Shift



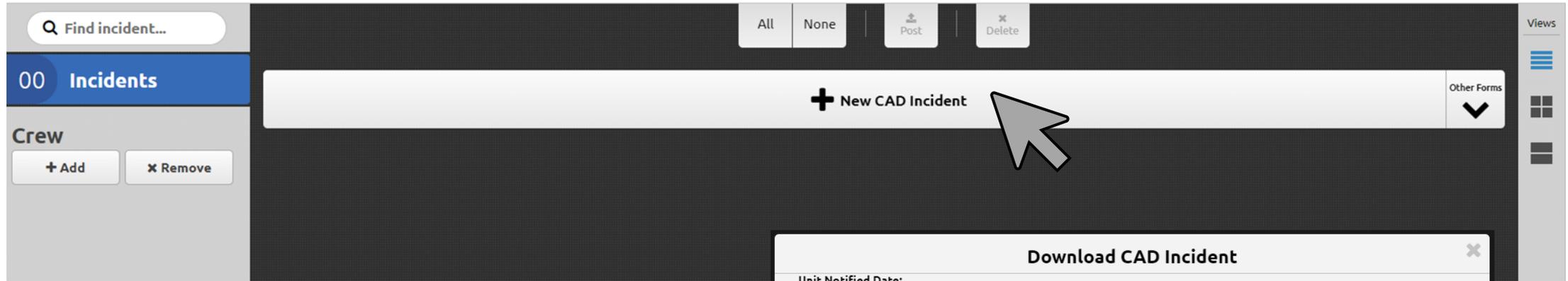
Medical Device



- ◆ You can also select your vehicle and call sign by clicking on the ambulance icon
- ◆ For ease of data flow, you can select the cardiac monitor you will be working with by clicking on the monitor icon

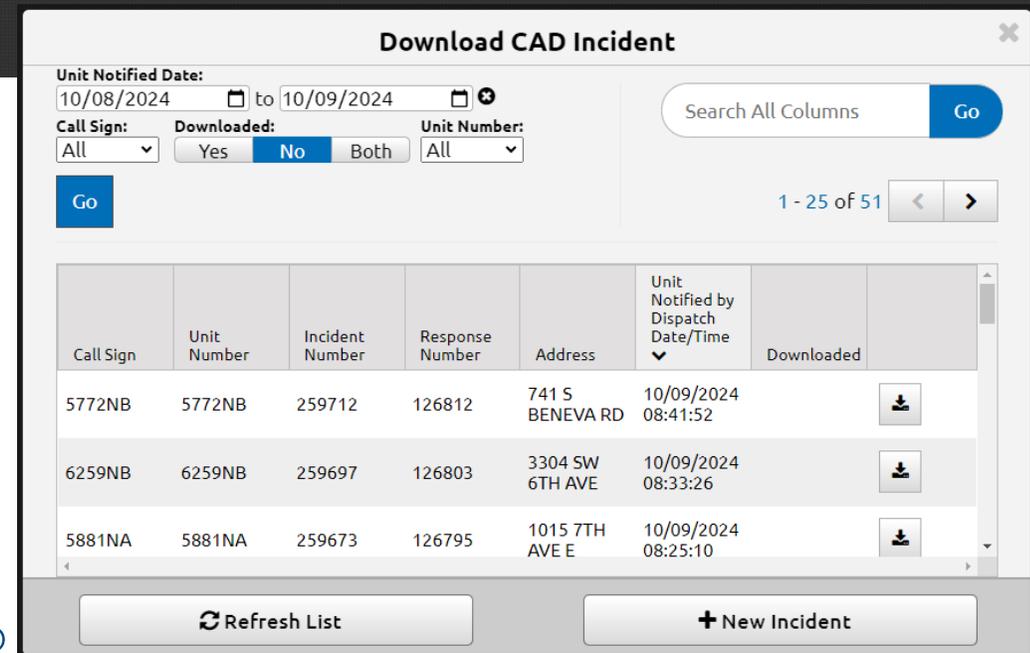


Elite Field- Adding a New Incident



Select "+ New CAD Incident" to start a chart. The "Download CAD Incident" window will appear and data will populate if you have a stable internet connection

You can sort incidents by date, call sign/unit number (FEMA placard). If you cannot find your data, change "Downloaded:" to "Both". Click the download button on the right side to add CAD data to your chart.





Elite Field- Adding a New Incident without Internet

- ◆ If you do not have a stable internet connection, you will not be able to add CAD data immediately
- ◆ Click the “+ New Incident” button on the bottom right to start a blank chart without CAD
- ◆ CAD data can be added in later when a stable internet connection is available

Download CAD Incident

Unit Notified Date: 12/18/2022 to 12/19/2022 Call Sign: All

Unit Number: All Downloaded: Yes No Both

Go

Search All Columns Go

0 - 0 of 0

Call Sign	Unit Number	Incident Number	Response Number	Address	Unit Notified by Dispatch Date/Time	Downloaded
No results were found based on the search and filter criteria. You may need to clear date range filters or choose another View to find the records you are looking for.						

Refresh List + New Incident



Elite Field- Action Bar



- ◆ If you began a chart without CAD data, click the CAD icon while inside the chart once connected to stable internet
- ◆ Ensure your data is correct based on Call Sign, Unit Number and Date
- ◆ Once the correct data is selected, click the download button on the right side of the screen to add to chart
- ◆ This will also work to refresh CAD data

Import CAD Incident

Unit Notified Date: 06/16/2023 to 06/17/2023

Call Sign: SY114 Downloaded: Yes No Both Unit Number: All

Search All Columns Go

1 - 1 of 1

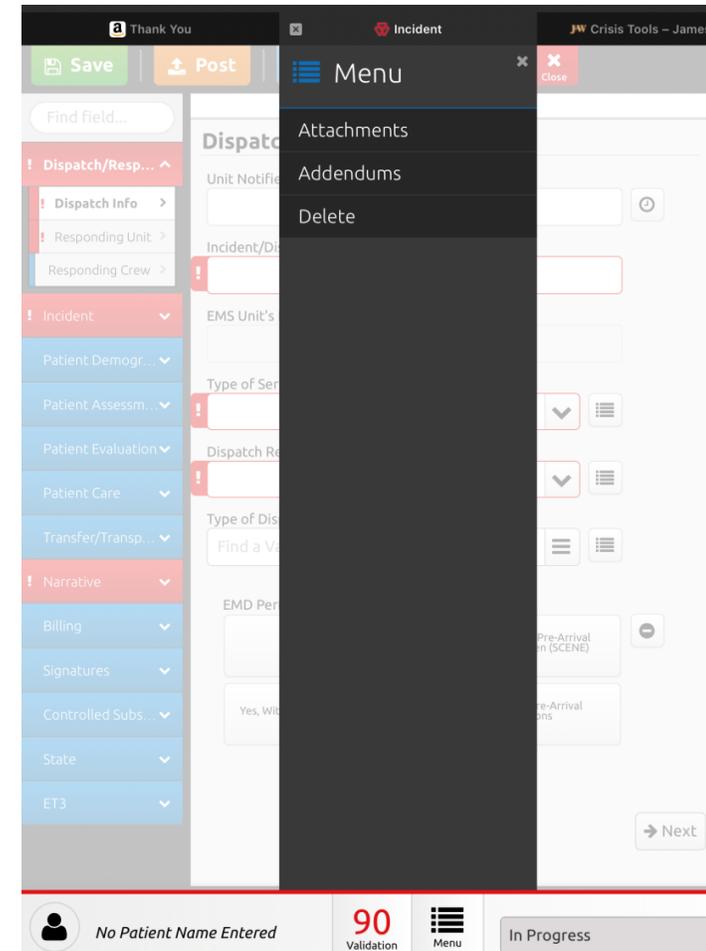
Call Sign	Unit Number	Incident Number	Response Number	Address	Unit Notified by Dispatch Date/Time	Downloaded
SY114	90	E23061700 195	41263	176 MILDRED AVE	06/17/2023 16:50:10	

Refresh List

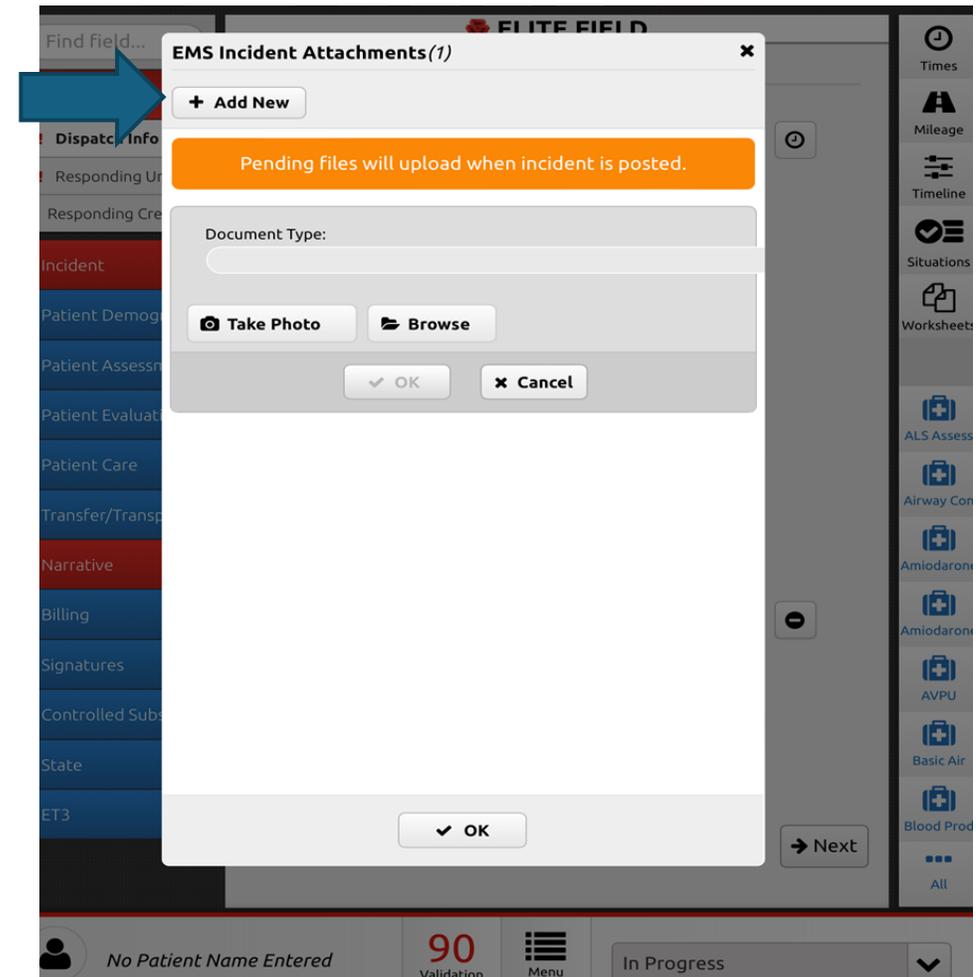
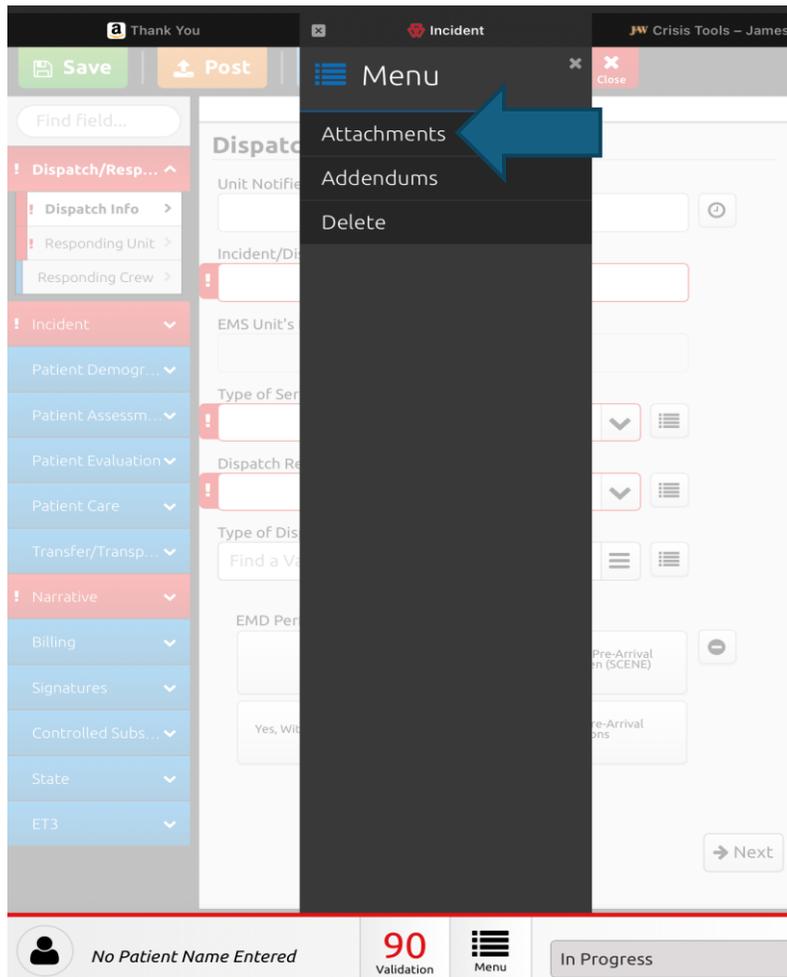


Elite Field- Menu Panel

- ◆ The Menu Panel is where you will find Attachments, Addendums, Delete and Lock (in Web) functions.
- ◆ Crews can **DELETE** a chart at any time prior to it being “Posted”.
- ◆ Deleted charts are gone forever- please be sure you are deleting the right chart for the right reason
- ◆ Attachments and addendums may be added in Web after a chart is “Posted”



Elite Field- Adding Attachments





Elite Field- Validation

- ◆ Validation score is located next to the menu button at the bottom of the screen
- ◆ Score comes from points assigned to specific elements of a chart
- ◆ Incidents should be at a score of 100 upon completion
- ◆ Click on the score itself to see which errors are yet to be completed in the chart

-454
Validation

Gold issues are “warnings” and should be considered before marking the chart as finished

! Validation

Score	Issue	Action
25	Additional Response Mode Descriptors should be recorded.	→
20	Crew member completing and reporting	→
50	Crew Member completing this report is required (Error: 1068)	→
30	Dispatch Reason is mandatory. (Error: 984)	→
20	EMS Unit Call Sign is mandatory. (Error: 590)	→
0	Receiving Facility Signature (Copy) (Warning: 1278)	→

Clicking on the arrow button to the right of the rule will take you directly to the field in question

Red issues are “errors” and generally must be completed before the chart can be marked as finished

If you are having issues with one validation rule, put this error code in your Kayako ticket



Elite Field- Pertinent Negatives

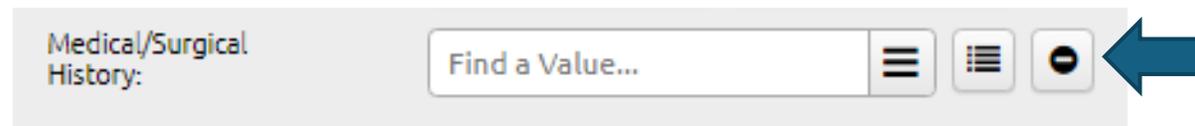
- ◆ Pertinent Negatives (PN) allow you to complete your documentation without providing FALSE or INCORRECT information. PN will allow you to address and resolve validation rule items.

A screenshot of a software interface showing a dropdown menu for "Medication Allergies". The menu is open, displaying several options: "Not Applicable", "No Known Drug Allergy", "Unresponsive", "Refused", and "Unable to Complete". The "Add a grid item..." button is visible at the top of the dropdown.

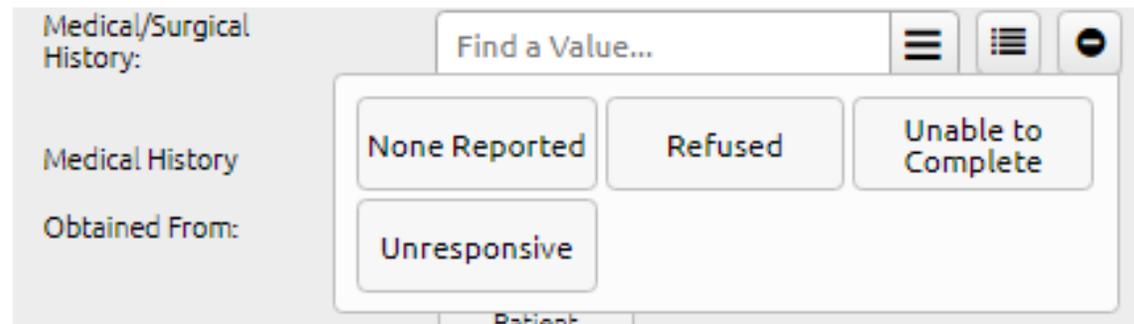
A screenshot of a software interface showing a dropdown menu for "Medical/Surgical History". The menu is open, displaying several options: "Not Applicable", "None Reported", "Unresponsive", "Refused", and "Unable to Complete". A search bar labeled "Find Value..." is visible at the top of the dropdown.

Elite Field- Pertinent Negatives

- ◆ To access the PN options, look for the PN icon next to the field in question



- ◆ Click the icon and the options for that field will display



- ◆ Note: not every field has a PN option



Elite Field- Patient Demographics

- ◆ If you do not know the patient's name or if the patient refuses to provide it, use the PN fields. If you are provided a trauma alias, use that for the name of the patient and put the patient's suspected name in the narrative.
- ◆ *PN use for first and last name is dependent on state validation criteria- some states may have to use John/Jane Doe

Pertinent Negative Example

First Name:	<input type="text" value="Unknown"/>	<input type="button" value="⊖"/>
Last Name:	<input type="text" value="Unknown"/>	<input type="button" value="⊖"/>

Trauma Alias Example

First Name:	<input type="text" value="Trauma"/>	<input type="button" value="⊖"/>
Last Name:	<input type="text" value="Susan"/>	<input type="button" value="⊖"/>



Elite Field- Patient Demographics

- ◆ Field delivery of a newborn or immediate transport of one should be documented as such if no name is available

First Name:	<input type="text" value="Baby Boy"/>	<input type="button" value="⊖"/>
Last Name:	<input type="text" value="Jones"/>	<input type="button" value="⊖"/>



Elite Field- Patient Demographics

- ◆ Numerous state NEMSIS 3.5 rules do not allow for PN use with patient age
- ◆ If you are unable to obtain definitive age or DOB, the patient's age should be estimated
- ◆ Certain NEMSIS 3.5 rules also prevent ages over 110

ePatient.15 - Age
Definition
The patient's age (either calculated from date of birth or best approximation).

- ! Patient Demographics**
- ! General Info**
- ! Patient Address**
- Closest Relative
- Alternate Mailing Address
- Patient Employer
- ! Patient Assessment**
- ! Patient Evaluation**
- Virtual Care
- ! Patient Care**

Scan Driver's License Barcode

First Name:

Middle Initial/Name:

Last Name:

Date of Birth:

Age:

Age Units:

Age should be recorded when Patient Evaluation/Care is "Patient Evaluated and Care Provided". (Error: 845)



Elite Field- Times



- ◆ Most times will come from the CAD
- ◆ Patient times (time of contact and movement) will need to be entered manually

Response Times [X]

PSAP Call Date/Time:	08/05/2018	17:09:50	[Clock]	[Minus]
Dispatch Notified Date/Time:	08/05/2018	17:10:59	[Clock]	
Unit Dispatch Date/Time:	08/05/2018	17:11:20	[Clock]	
Enroute Date/Time:	08/05/2018	17:20:00	[Clock]	[Minus]
Arrived on Scene Date/Time:	08/05/2018	17:30:00	[Clock]	[Minus]
Arrival At Overhead Landing Zone:	08/05/2018	17:55:00	[Clock]	
Arrived at Patient Date/Time:	08/05/2018	17:57:00	[Clock]	[Minus]
Prep Complete Date/Time:	08/05/2018	18:15:00	[Clock]	



Elite Field- Disposition

- ◆ NEMSIS 3.5 requires completion of four disposition fields
 - ◆ Unit Disposition
 - ◆ Patient Evaluation/Care
 - ◆ Crew Disposition
 - ◆ Transport Disposition
- ◆ The selections you make in these fields will determine the rest of the required elements in the chart

Unit Disposition:

Patient Contact Made	Cancelled on Scene	Cancelled Prior to Arrival at Scene
No Patient Contact	No Patient Found	Non-Patient Incident (Not Otherwise Listed)

Patient Evaluation/Care:

Patient Evaluated and Care Provided	Patient Evaluated and Refused Care	Patient Evaluated, No Care Required
Patient Refused Evaluation/Care	Patient Support Services Provided	

Crew Disposition:

Initiated and Continued Primary Care	Initiated Primary Care and Transferred to Another EMS Crew
Provided Care Supporting Primary EMS Crew	Assumed Primary Care from Another EMS Crew
Incident Support Services Provided (Including Standby)	Back in Service, No Care/Support Services Required

Transport Disposition:

	▼	☰	⊖
--	---	---	---



Elite Field- Unit Disposition

- ◆ Options here are straightforward and will dictate selections throughout the rest of this page

Unit Disposition:

Patient Contact Made	Cancelled on Scene	Cancelled Prior to Arrival at Scene
No Patient Contact	No Patient Found	Non-Patient Incident (Not Otherwise Listed)



Elite Field- Patient Evaluation/Care

- ◆ Options here also straightforward
- ◆ Two different refusal type selections
- ◆ “Patient Support Services Provided”- for standby use

Patient Evaluation/Care:

	Patient Evaluated and Care Provided	Patient Evaluated and Refused Care	Patient Evaluated, No Care Required	
	Patient Refused Evaluation/Care	Patient Support Services Provided		



Elite Field- Crew Disposition

- ◆ Definition of each choice are below
- ◆ Depending on prior selections, some options may not be available

Crew Disposition:

Initiated and Continued Primary Care	Initiated Primary Care and Transferred to Another EMS Crew
Provided Care Supporting Primary EMS Crew	Assumed Primary Care from Another EMS Crew
Incident Support Services Provided (Including Standby)	Back in Service, No Care/Support Services Required

INITIATED AND CONTINUED PRIMARY CARE:

This crew began primary care for this patient with no previous care provided on-scene and did not transfer the care to another unit. Generally, this will be a one-unit response where there is only one crew on the responding unit and no other crew or unit was present. If multiple units from the same agency respond to an incident as an organized response and local rules do not require each unit to do a separate report, then this value would apply to the "agency" response of multiple units under one report. For transfers, "Primary Care" is considered to begin once crew receives responsibility for the patient and any care provided by the sending facility does not qualify as previous care for this value.

INITIATED PRIMARY CARE AND TRANSFERRED TO ANOTHER EMS CREW:

This crew began primary care for this patient with no previous care provided on scene and then transferred the care to another unit.

PROVIDED CARE SUPPORTING PRIMARY EMS CREW:

Another crew started and continued primary care and this unit provided patient care supporting the primary crew's care. For example, first responders arrived at the same time or later than the transport crew and helped provide care, but were not the primary crew in charge of patient care.

ASSUMED PRIMARY CARE FROM ANOTHER EMS CREW:

This crew assumed primary care of a patient that was initiated by another EMS Crew. This would commonly be used by an ALS intercept unit arriving and taking over primary care from a BLS unit.

INCIDENT SUPPORT SERVICES PROVIDED (INCLUDING STANDBY):

This crew/unit provided non-patient care support services to an incident in general or to another unit/crew that is providing patient care. Support services could include extrication, carrying bags or equipment, helping move a patient, standby for police or a fire or fire rehab services where no one rose to the level of a patient.

BACK IN SERVICE, NO CARE OR SUPPORT SERVICES REQUIRED:

This crew/unit is immediately back in service as there was no patient care or support services required of the crew/unit at the incident. This would primarily apply if no patient was found or if unit was cancelled on scene.

BACK IN SERVICE, CARE OR SUPPORT SERVICES REFUSED:

This crew/unit is back in service after patient care or support services were refused despite being offered. No care or support services should be provided; however, an evaluation may have occurred prior to refusal of any care.

NOT VALUE

NOT APPLICABLE: The unit was cancelled prior to arrival on scene per the Unit Disposition, therefore this Crew Incident Disposition is Not Applicable.



Elite Field- Unit Disposition

- ◆ Options here are typical values
- ◆ Only one option for patient refusals
- ◆ Depending on prior selections, some options may not be available

Transport Disposition:

- Transport by This EMS Unit (This Crew Only)
- Transport by This EMS Unit, with a Member of Another Crew
- Transport by Another EMS Unit
- Transport by Another EMS Unit, with a Member of This Crew
- Patient Refused Transport
- Non-Patient Transport (Not Otherwise Listed)
- No Transport



Dispositions- Cancellation No Patient Found

Unit Disposition:

Patient Contact Made	Cancelled on Scene	Cancelled Prior to Arrival at Scene
No Patient Contact	No Patient Found	Non-Patient Incident (Not Otherwise Listed)

Patient Evaluation/Care: *Not Applicable* [x] [minus]

Crew Disposition: [x] Back in Service, No Care/Support Services Required [dropdown arrow] [list icon] [minus]

Transport Disposition: *Not Applicable* [x] [minus]



Dispositions- Cancelled Prior to Arrival/Enroute

Unit Disposition:	<input type="button" value="Patient Contact Made"/>	<input type="button" value="Cancelled on Scene"/>	<input checked="" type="button" value="Cancelled Prior to Arrival at Scene"/>
	<input type="button" value="No Patient Contact"/>	<input type="button" value="No Patient Found"/>	<input type="button" value="Non-Patient Incident (Not Otherwise Listed)"/>
Patient Evaluation/Care:	<input type="text" value="Not Applicable"/> <input type="button" value="x"/> <input type="button" value="minus"/>		
Crew Disposition:	<input checked="" type="button" value="Back in Service, No Care/Support Services Required"/>		
Transport Disposition:	<input type="text" value="Not Applicable"/> <input type="button" value="x"/> <input type="button" value="minus"/>		



Dispositions- Cancelled on Scene

Unit Disposition:	Patient Contact Made	Cancelled on Scene	Cancelled Prior to Arrival at Scene
	No Patient Contact	No Patient Found	Non-Patient Incident (Not Otherwise Listed)
Patient Evaluation/Care:	Patient Evaluated and Care Provided	Patient Evaluated and Refused Care	Patient Evaluated, No Care Required ✕
	Not Applicable		
	Patient Refused Evaluation/Care	Patient Support Services Provided	
Crew Disposition:	✕ Back in Service, No Care/Support Services Required	▼	☰ ○
Transport Disposition:	✕ No Transport	▼	☰ ○



Dispositions- Patient Refused Medical Aid

Unit Disposition:

Patient Contact Made	Cancelled on Scene	Cancelled Prior to Arrival at Scene
No Patient Contact	No Patient Found	Non-Patient Incident (Not Otherwise Listed)

Patient Evaluation/Care:

Patient Evaluated and Care Provided	Patient Evaluated and Refused Care	Patient Evaluated, No Care Required	⊖
Patient Refused Evaluation/Care	Patient Support Services Provided		

Crew Disposition:

✘ Back in Service, Care/Support Services Refused	▼	☰	⊖
--	---	---	---

Transport Disposition:

✘ Patient Refused Transport	▼	☰	⊖
-----------------------------	---	---	---

With patient assessment/vitals, etc.

Unit Disposition:

Patient Contact Made	Cancelled on Scene	Cancelled Prior to Arrival at Scene
No Patient Contact	No Patient Found	Non-Patient Incident (Not Otherwise Listed)

Patient Evaluation/Care:

Patient Evaluated and Care Provided	Patient Evaluated and Refused Care	Patient Evaluated, No Care Required	⊖
Patient Refused Evaluation/Care	Patient Support Services Provided		

Crew Disposition:

✘ Back in Service, Care/Support Services Refused	▼	☰	⊖
--	---	---	---

Transport Disposition:

✘ Patient Refused Transport	▼	☰	⊖
-----------------------------	---	---	---

Without patient assessment/vitals, etc.



Dispositions- No Transport/Other Ambulance

Unit Disposition:	Patient Contact Made	Cancelled on Scene	Cancelled Prior to Arrival at Scene
	No Patient Contact	No Patient Found	Non-Patient Incident (Not Otherwise Listed)
Patient Evaluation/Care:	Patient Evaluated and Care Provided	Patient Evaluated and Refused Care	Patient Evaluated, No Care Required
	Patient Refused Evaluation/Care	Patient Support Services Provided	
Crew Disposition:	Initiated Primary Care and Transferred to Another EMS Crew		
Transport Disposition:	No Transport		



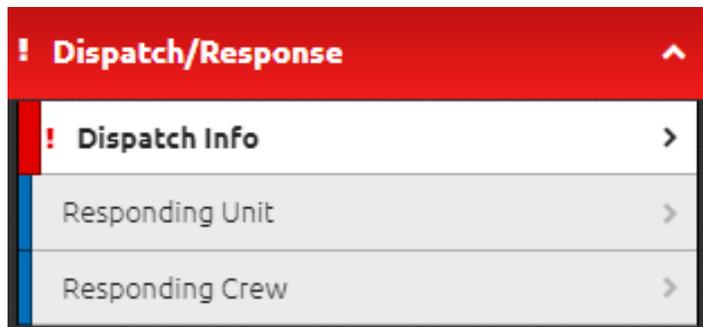
Dispositions- Standby

Unit Disposition:	Patient Contact Made	Cancelled on Scene	Cancelled Prior to Arrival at Scene
	No Patient Contact	No Patient Found	Non-Patient Incident (Not Otherwise Listed)
Patient Evaluation/Care:	Patient Support Services Provided		⊖
Crew Disposition:	Incident Support Services Provided (Including Standby)	Back in Service, No Care/Support Services Required	
	Back in Service, Care/Support Services Refused		
Transport Disposition:	Not Applicable		⊖



Elite Field- Preset Values

- ◆ Two preset selections are available to speed the documentation of cancelled enroute and cancelled on scene calls
- ◆ They are located on the Dispatch Info page in the Dispatch/Response Menu
- ◆ Additional presets may be added depending on deployment needs



Preset Value - Cancelled Enroute

Preset Value - Cancelled on Scene

Preset Value - OEM DMORT



Elite Field- Timeline

- ◆ The Timeline is a chronological view of everything that has occurred on the call, including times, Power Tools, signatures and Worksheets
- ◆ Any edits to a Power Tool or Situation Tool must be done in the Timeline. This is where you will chart your interventions, assessment and vital signs
- ◆ Each time you select a Power Tool or complete a Worksheet a new entry is created
- ◆ The Timeline should be reviewed before posting to make sure all times are correct



Elite Field- Timeline

- ◆ Click on the right arrow to edit the entry
- ◆ Entries with validation errors will be in **RED**
- ◆ Entries with validation warnings will be **GOLD**

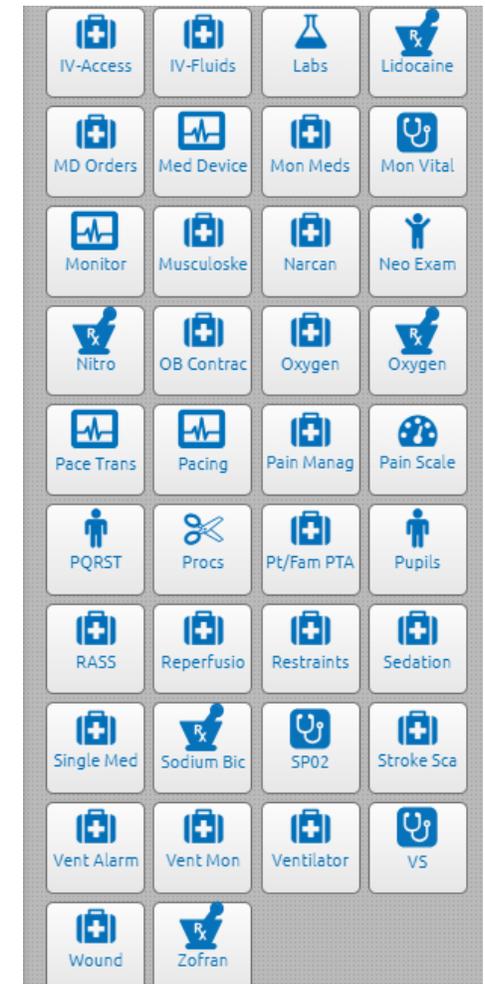
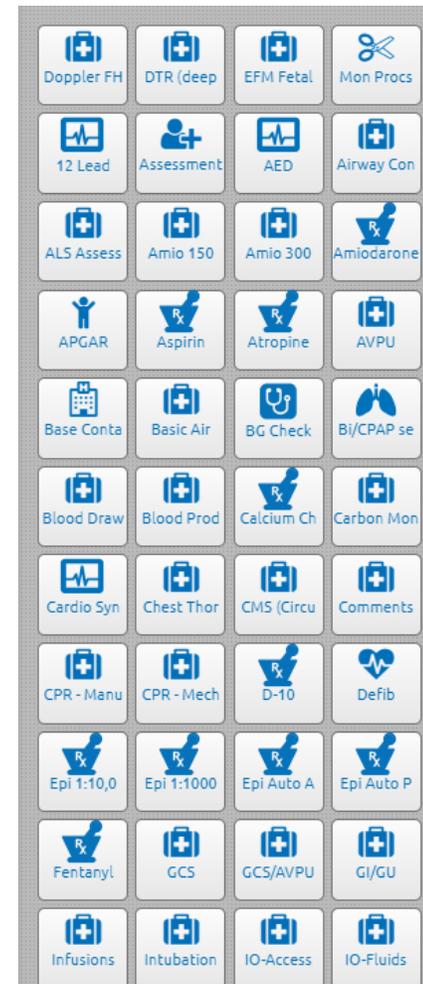


Timeline [dropdown arrow] [close]

	Incident	Patient Encounter
----- 06/17/2023 -----		
●	17:00 Unit Notified by Dispatch	
●	17:01 Unit En Route	
●	17:02 Unit Arrived on Scene	
●	17:02 Arrived at Patient	
●	17:03 Blood Glucose - Procedure - Blood Glucose Analysis	T.C
●	17:03 AVPU - Vitals	T.C
●	17:03 Blood Glucose - Vitals - BG: 120	T.C
●	17:04 Assessment - Exam	T.C
●	17:04 Vital Signs - Routine - Vitals - Resp: 16 BP: 120/80 Pulse: 88 CCS: 15	T.C
●	17:10 Unit Left Scene	
●	17:12 Patient Arrived at Destination	
●	17:15 Destination Patient Transfer of Care	
●	17:17 Unit Back in Service	
----- No Associated Date/Time -----		
●	! --- ALS Assessment - Procedure - ALS Assessment	
●	! --- Vital Signs - Routine - Vitals - Resp: 18 BP: 118/66 Pulse: 90 CCS: 15	T.C

Elite Field- Power Tools

- ◆ Power Tools are a focused entry point for clinical documentation.
- ◆ Data collection and reporting comes from within the Power Tools
 - ◆ NEMESIS, State Requirements, Clinical QA
- ◆ Only 1 (ONE) attempt per Power Tool
 - ◆ 2 IV attempts should be documented with two different IV-Access Power Tools





Elite Field- Assessments

- ◆ ALS Assessments are a non-clinical Power Tool used whenever an ALS provider is present on a call.
 - ◆ Must document which ALS provider completed the procedure and what their role is
- ◆ Assessment Power Tool is used for clinical findings during a physical exam and subsequent re-assessments
 - ◆ Every time you re-assess due to a change in condition, an Assessment Power Tool should be completed



Elite Field- Assessments

The screenshot displays the 'Assessments Power Tool' interface. At the top, there are fields for 'I/Os Number', 'I/Os', and 'I/Os'. Below this is a navigation bar with 'OK', 'Cancel', 'Delete', and 'Add New' buttons. The main area features a grid of 28 anatomical icons, including Skin, Mental Status, Neurological, Head, Face, Eye, Neck, Shoulder, Heart, Abdomen, Pelvis, Hip, Upper Leg, Knee, Lower Leg, Ankle, Foot, Upper Arm, Elbow, Forearm, Wrist, Hand, Back/Spine, Lung, and Chest. A callout box highlights the tagging process:

- 1**: A row of three buttons: 'Tag Normals', 'Tag Not Done', and 'Clear All Tags'.
- 2**: A grid of anatomical icons with 'Pelvis' and 'Hip' highlighted in blue.
- 3**: A row of three buttons: 'Done Tagging', 'Tag Not Done', and 'Clear All Tags'.

- ◆ You can use “Tag Normals” or “Tag Not Done” to select multiple anatomic sites or systems at once



Elite Field- Assessments

Heart Details

Normal

Selected: Clicks (NP), Heart Sounds Decreased (NP), Murmur (NP), S1, S2

Clicks Heart Sounds Decreased Murmur Rubs S1 S2 S3

S4

Select All NP Tag Mode Clear NP Tags

NP Tag Mode Allows you to tag any item(s) above as "Exam Finding Not Present"

Free text box for extra details

- ◆ NP Tag mode is used to document things you looked for but didn't find during your assessment
 - ◆ Digits, Extremities, Heart Sounds



Elite Field- Read Only Tabs

- ◆ Neither Medications nor Procedures can be edited in Read Only
- ◆ Validation Errors may redirect here, but you must edit the specified field in the Timeline

The screenshot displays the user interface for the "Medications (Read Only)" section. On the left, a vertical sidebar contains a list of red tabs with white text and a small exclamation mark icon, indicating read-only status. The tabs include: Dispatch/Response, Incident, Patient Demographics, Patient Assessment, Patient Evaluation, Patient Care, Medications (Read Only) (highlighted in blue), Procedures (Read Only), Airway, Outcome, Transfer/Transport, Narrative, and Billing. The main content area is titled "Medications (Read Only)" and includes a search bar "Find field...", a "Save" button, and utility icons for Print, PDF, CAD, EKG, Messages, and Close. Below the title, there is a section for "Medications" with an "+ Add" button and a list of medication entries. One entry for "Abciximab" is visible, with a red exclamation mark icon and a yellow "X" button next to it, indicating a validation error.



Elite Field- Refusal Worksheet

- ◆ When a refusal disposition is selected, the refusal worksheet will populate
- ◆ Complete all fields on the refusal form
- ◆ Capture the patient/proxy/guardian's signature
- ◆ Both crew members sign as witnesses



Times



Mileage



Timeline



Situations



JotPad



Power Tools



Medical



Refusal



All



Elite Field- Refusal Worksheet

- ◆ Once you've selected the proper patient evaluation/care box, ensure the proper crew and transport dispositions are selected

- Dispatch/Response
- Review
- Incident**
- Incident Address
- Disposition**
- Scene
- Patient Demographics
- Patient Assessment

Disposition

Unit Disposition:

<input checked="" type="button" value="Patient Contact Made"/>	<input type="button" value="Cancelled on Scene"/>	<input type="button" value="Cancelled Prior to Arrival at Scene"/>
<input type="button" value="No Patient Contact"/>	<input type="button" value="No Patient Found"/>	<input type="button" value="Non-Patient Incident (Not Otherwise Listed)"/>

Patient Evaluation/Care:

<input type="button" value="Patient Evaluated and Care Provided"/>	<input checked="" type="button" value="Patient Evaluated and Refused Care"/>	<input type="button" value="Patient Evaluated, No Care Required"/>	<input type="button" value="⊖"/>
<input type="button" value="Patient Refused Evaluation/Care"/>	<input type="button" value="Patient Support Services Provided"/>		

OR

<input checked="" type="button" value="Patient Contact Made"/>	<input type="button" value="Cancelled on Scene"/>	<input type="button" value="Cancelled Prior to Arrival at Scene"/>	
<input type="button" value="No Patient Contact"/>	<input type="button" value="No Patient Found"/>	<input type="button" value="Non-Patient Incident (Not Otherwise Listed)"/>	
<input type="button" value="Patient Evaluated and Care Provided"/>	<input type="button" value="Patient Evaluated and Refused Care"/>	<input type="button" value="Patient Evaluated, No Care Required"/>	<input type="button" value="⊖"/>
<input checked="" type="button" value="Patient Refused Evaluation/Care"/>	<input type="button" value="Patient Support Services Provided"/>		

Crew Disposition:

Back in Service, Care/Support Services Refused

Transport Disposition:

Patient Refused Transport



Elite Field- Refusal Worksheet

Refusal Form Patient (3/11/24) Worksheet

Crew Member: [Dropdown] Date: [Dropdown] Time: [Dropdown]

OK Cancel Delete

Patient Refusal 3/11/2024 >

Refusal >

Criteria Met >

Patient Signature >

Crew Signatures >

Patient Refusal 3/11/2024

Arrived at Patient Date/Time: [Input] Incident Number: 240000506

Refusal

Patient is refusing (Check all that apply):

Phys. Exam Treatment Transport Flees scene Elopes during transport Denies requesting aid

Criteria Met

Patient meets criteria for medical decision-making capacity, and refuses care, complete all as able

Local/ state policy and regulation followed

Yes No

Company medical personnel have advocated care through communicating the following, check all that apply

Reasonable education and explanation of currently assessed condition

Proposed treatment and destination and benefits associated with consent

Alternative treatment(s), alternative destination(s), if exist

Risks of refusing treatment and/or transport up to and including death, as applicable

Refusal applies to this instance only, patient may change mind and request treatment and/or transport at any time



Elite Field- Refusal Worksheet

Patient own words depicting understanding that refusal is against medical advice:	<input type="text"/>
Patient plan after departure of medical team:	<input type="text"/>
Patient Signature	
Refusal Signature Name	<input type="text"/>
Refusal Signature Relationship	<input type="button" value="Patient"/> <input type="button" value="Proxy"/> <input type="button" value="Guardian"/>
Refusal Signature I, (Name listed above) having been informed of the benefits of treatment and/ or transport and the risks of refusing, up to and including death, release Supplier of any claim, cause of action and liability arising from this refusal of treatment and/ or transport. <input type="text"/>	



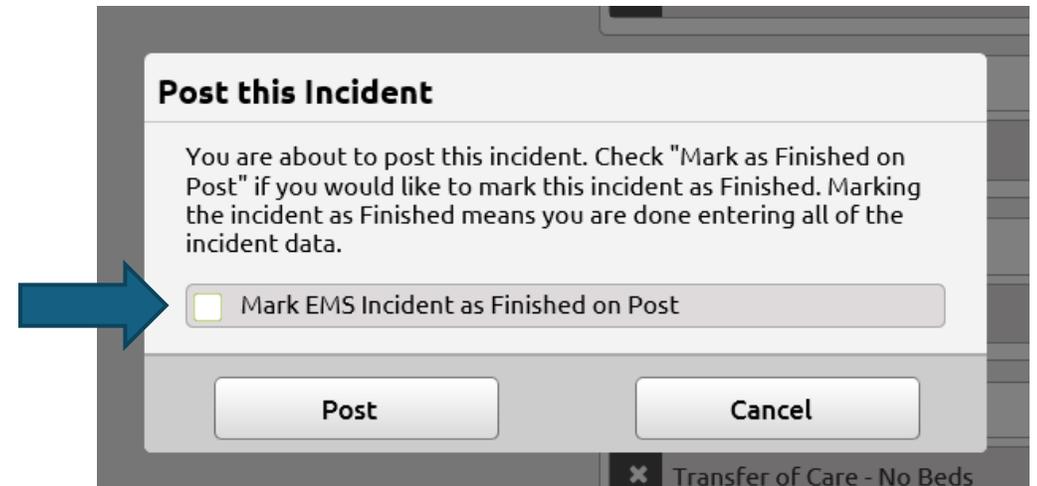
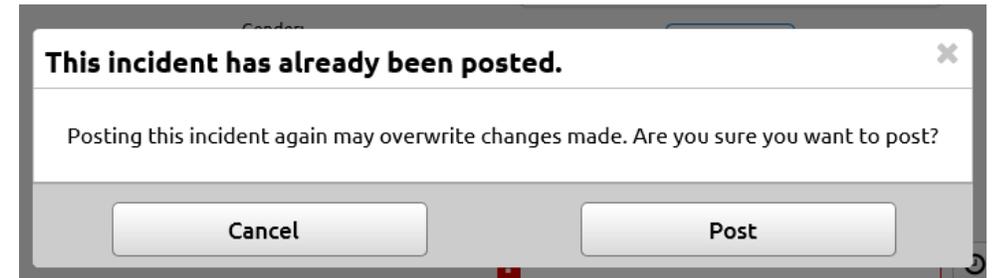
Elite Field- Refusal Worksheet

Company Crew #1 Name	<input type="text"/>
Company Crew #1 Signature	<div data-bbox="377 534 1462 925" style="border: 1px solid black; height: 274px; width: 426px;"></div> <div data-bbox="377 945 507 1002" style="border: 1px solid black; padding: 2px;">✖ Enlarge</div> <div data-bbox="524 945 654 1002" style="border: 1px solid black; padding: 2px;">↺ Reset</div>
Company Crew #2 or Witness Name	<input type="text"/>
Company Crew #2 or Witness Signature	<div data-bbox="377 1182 1462 1316" style="border: 1px solid black; height: 94px; width: 426px;"></div>



Elite Field- Posting an Incident

- ◆ Charts “live” on the device they are written on until they are “Posted” to the ImageTrend cloud
 - ◆ You can post as many times as you want and will be prompted to override existing data, replacing it with the new data you’ve completed
- ◆ When an incident is posted, it will appear on Elite Web
 - ◆ Charts can be edited and finished in Elite Web, but not generated
- ◆ You will need an internet connection to post
- ◆ When you finish the chart, mark the incident as finished when posting!
- ◆ **POST EARLY, POST OFTEN!**
 - ◆ Charts can be posted without being finished



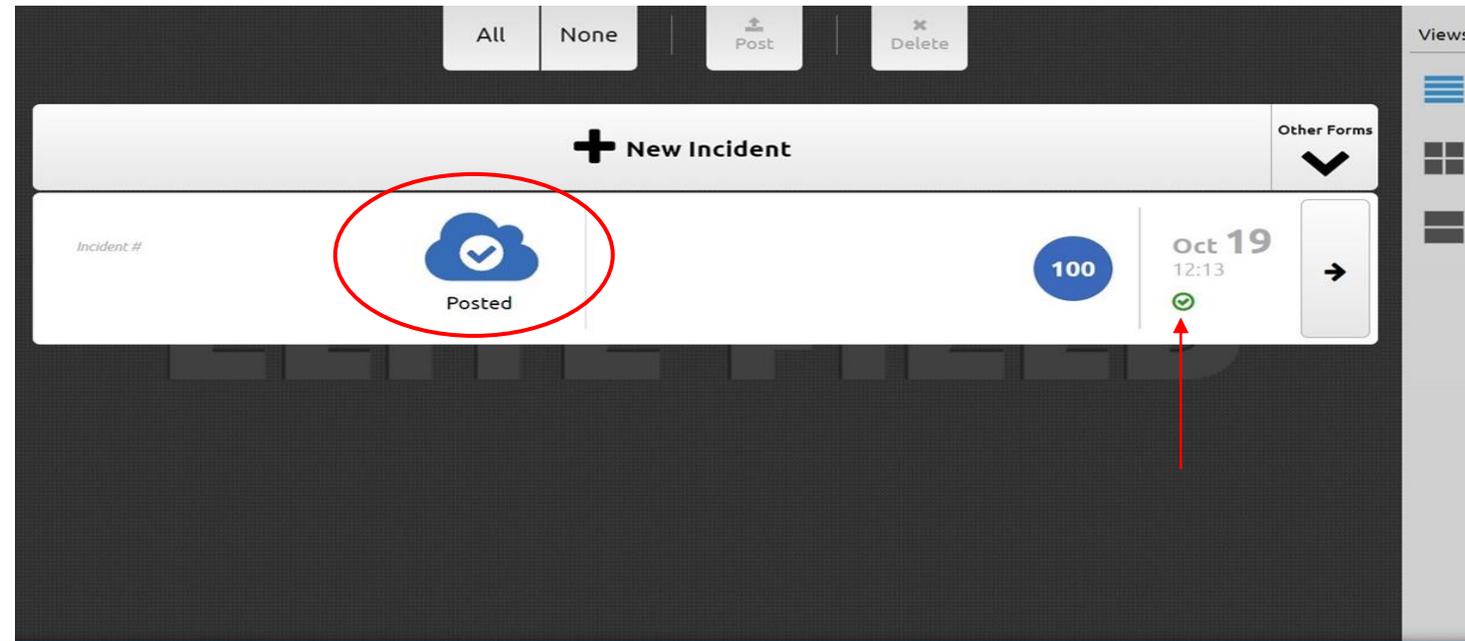


Elite Field- Posting an Incident

- ◆ To verify all charts are posted and finished, look for the Cloud icon and the green circle with checkmark on your tablet home page
- ◆ Not sure if your chart is posted or marked as finished?



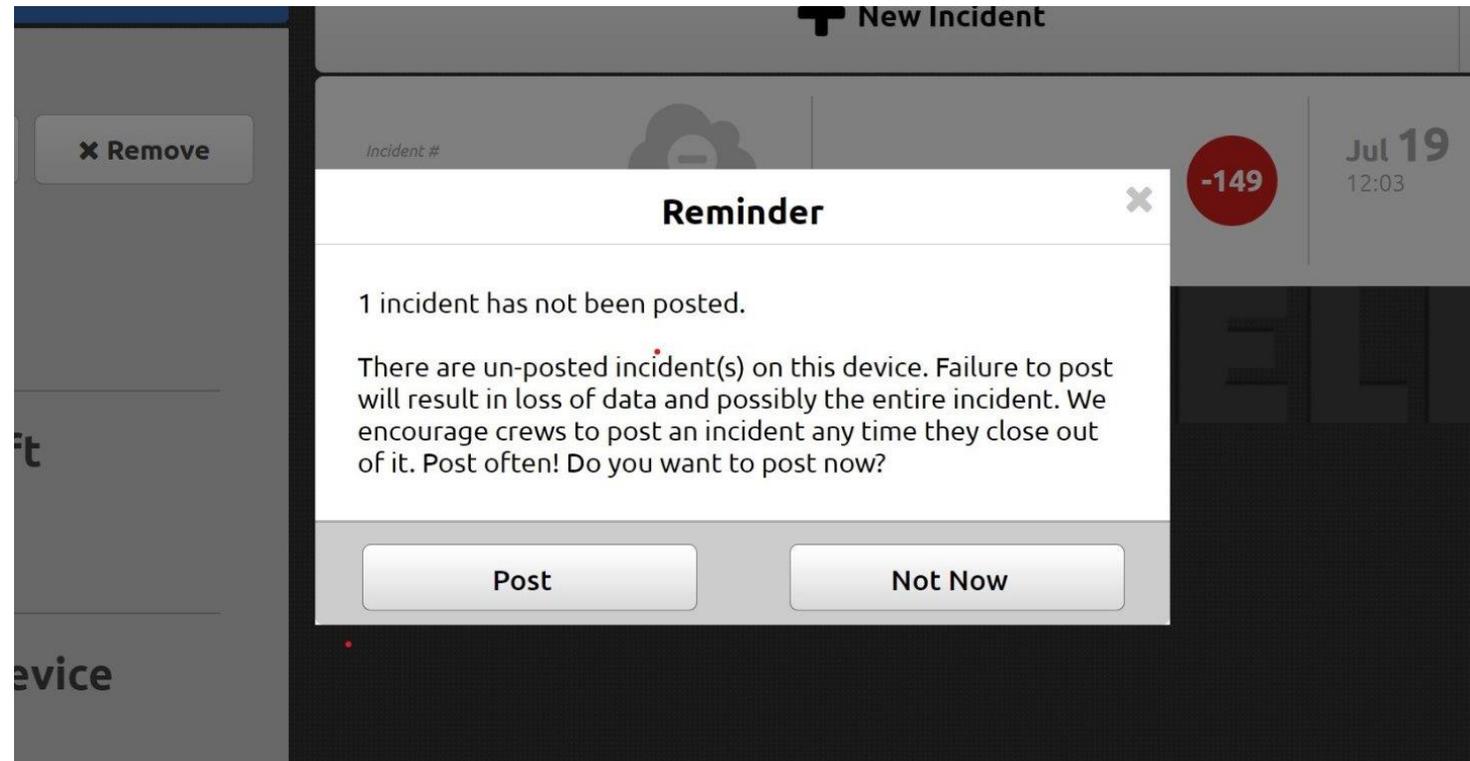
- ◆ Log in to Elite Web and search for it!





Elite Field- Posting Reminder

- ◆ A reminder will pop up when users enter the home screen with unposted charts on it





Elite Web- Overview

- ◆ Used for working on posted charts
 - ◆ Finishing incomplete posted charts
 - ◆ Adding addendums to finished or posted charts
 - ◆ Adding attachments to finished or posted charts

Sign In

Username

Password

Sign In

[Forgot your password?](#)



Elite Web- Incident Tab

- ◆ To access your posted charts, click the Incidents tab, then “View Existing EMS”

A screenshot of the Elite Web interface. At the top left is the "IMAGE TREND ELITE™" logo. To its right is a navigation bar with several tabs: "24G-H-Helene-NC (F...)", "Incidents", "Resources", "Tools", and "Community". The "Incidents" tab is currently selected and highlighted. Below the navigation bar, a dropdown menu is open, showing several options: "View Existing EMS", "View CAD EMS CAD Recon", "View Transfers EMS", and "Elite Field Login". A mouse cursor is pointing at the "View Existing EMS" option, which is the first item in the dropdown menu.



Elite Web- Incident Tab

- ◆ To access your posted charts, click the Incidents tab, then “View Existing EMS”

EMS Incident List

Starts With Search All Columns

View: Refresh:

Unit Notified Date: Incident Status: Validity: Patient Initials:

Select All Records (26) Results Per Page 1 - 25 of 26

Locked	NEMSIS Version	Validity	Status	Unit Notified by Dispatch Date/Time	Incident Number	Response Number	Call Sign	Incident Address	Destination Name	
	3.5	100	Exported (3.5)	10/09/2024 02:35:00	259344	126744	5976NA	1870 PISGAH DR	Pardee UNC Health Care	<input type="button" value="🔗"/> <input type="button" value="✉"/> <input type="button" value="🕒"/> <input type="button" value="🖨"/> <input type="button" value="📄"/>
	3.5	100	Exported (3.5)	10/08/2024 19:50:00	258961	126699	5976NA	1604 DIXIE LN	Pardee UNC Health Care	<input type="button" value="🔗"/> <input type="button" value="✉"/> <input type="button" value="🕒"/> <input type="button" value="🖨"/> <input type="button" value="📄"/>

Locked charts will have a padlock and generally cannot be unlocked.

Click here to open the chart in editable form



Troubleshooting

- ◆ Validation Rules
 - ◆ Once closed call rules are satisfied, post your chart and continue working! Post before closing the chart, after a signature is obtained or the CAD is updated, too.
 - ◆ This will ensure you can see the chart in Web and a copy of it will be retained
 - ◆ Can't post? Closed call rules are not satisfied, click on the validation score and complete rules
 - ◆ Clicking on rules will generally lead you where you need to go
 - ◆ If you are led to "read only" sections  Timeline
- ◆ Visibility Rules
 - ◆ Changing disposition to "see" fields either required and blank or completed inappropriately
 - ◆ Ex. Cancelled time hidden by visibility rules  change disposition to cancelled and delete time, then change disposition back
- ◆ "I can't find my chart"
 - ◆ Did you post it? If not  Field Incident Cloud
 - ◆ Did you download an incorrect CAD?  Elite Web, search by crew member completing this chart and replace CAD with correct data set
 - ◆ Did you post without any CAD at all?  Elite Web, search by unit number or crew member completing this chart and remove date/time from search criteria
 - ◆ If the chart was never started- it will not be available in Field or Web and associated CAD data will show that it has not been downloaded