



Providing care to the World at a Moment's Notice

How to Login to ImageTrend

GMR Clinical Informatics Team



Choosing a System

- ◆ OEM iPads are equipped with two versions of ImageTrend
- ◆ Ground Field is used to start a chart and chart offline
- ◆ Ground Web is used to review posted charts, requires internet
- ◆ For initial login, select Ground Field





Username

- ◆ Are you a GMR employee?
 - ◆ Use your employee ID number
 - ◆ Example- 260XXXXX or 116XXX
- ◆ Are you a non-GMR employee (network provider)?
 - ◆ Use your first initial (capitalized), full last name and 8-digit date of birth
 - ◆ Example- Jsmith01251990
- ◆ Username will not change throughout deployment
- ◆ Even if you see the red “x”, continue to attempt to login- the system will not recognize you until you have logged in

Username





Initial Password- GMR Employees

- ◆ Are you a GMR employee with access to ImageTrend at your home operation?
 - ◆ Utilize your existing ImageTrend password
 - ◆ Don't know your password? Use the "Forgot your password" link

A screenshot of the "Sign In" page for ImageTrend. The page has a blue header with the text "Sign In". Below the header, there are two input fields: "Username" and "Password". At the bottom of the page, there is a "Sign In" button with a right-pointing arrow and a link labeled "Forgot your password?". A large red arrow points from the bottom left towards the "Forgot your password?" link.



Initial Password- non-GMR Employees

- ◆ For your first login, the password will be the same as your username with a ! after it
 - ◆ Example- Jsmith01251990!
- ◆ If you are successful in accessing the system, ImageTrend will force a password reset
- ◆ “Existing Password” will still be username with ! after it
- ◆ Ensure new password follows ImageTrend password rules

The screenshot shows a web form titled "Reset Password" with an orange header. Below the title, a message states: "Your account requires a password reset, please enter a new password". A yellow warning box contains the following rules: "Minimum password length of 8 characters.", "Must have a numeric character.", "Must have an uppercase character.", "Must have a special character.", "Cannot match any of the last 12 password(s) you have used.", and "Password cannot be the same as the username." Below the warning box are three input fields: "Existing Password" (containing "Jsmith01251990!"), "New Password", and "Confirm Password". A "Save" button is located at the bottom of the form.



Login Troubleshooting

- ◆ The majority of the time, incorrect passwords are user error
- ◆ Double check you have a stable internet connection!
- ◆ Double check which letters are capitalized or not
- ◆ Double check if Caps-lock is on
- ◆ After 5 incorrect attempts, ImageTrend will lock you out
 - ◆ Must be unlocked by Supervisor level or higher
- ◆ Non-GMR employee? Ensure you are using an e-mail that will receive ImageTrend password reset links
 - ◆ Some corporate systems block ImageTrend e-mails or similar
- ◆ Still can't get in? Contact GMR ImageTrend Support