How to Login to ImageTrend

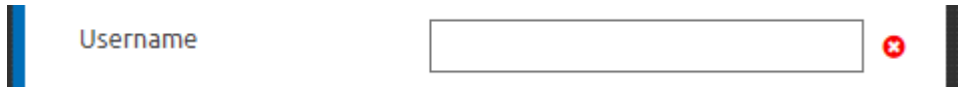
GMR Clinical Informatics Team

Choosing a System

- OEM iPads are equipped with two versions of ImageTrend
- Ground Field is used to start a chart and chart offline
- Ground Web is used to review posted charts, requires internet
- For initial login, select Ground Field

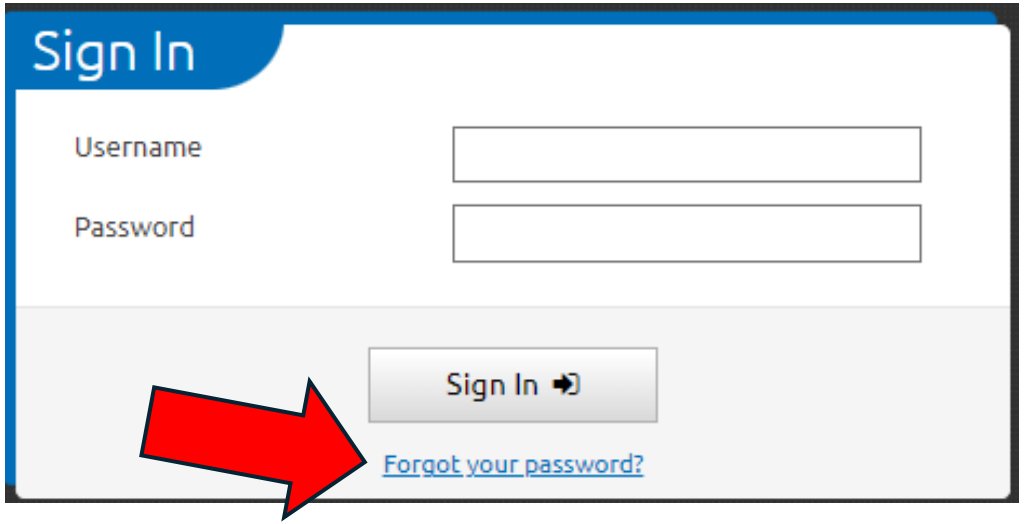
Username

- Are you a GMR employee?
  - **Use your employee ID number**
  - Example- 260XXXXX or 116XXX
- Are you a non-GMR employee (network provider)?
  - **Use your first initial (capitalized), full last name and 8-digit date of birth**
  - Example- Jsmith01251990
- Username will not change throughout deployment
- Even if you see the red "x", continue to attempt to login- the system will not recognize you until you have logged in



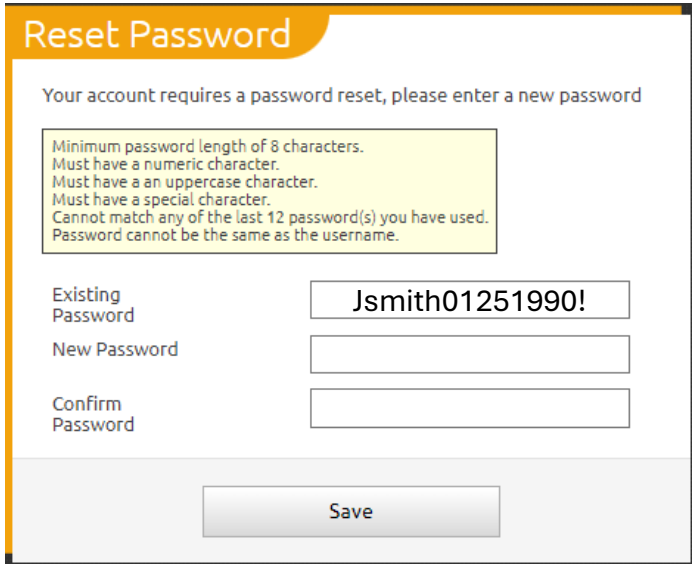
Initial Password- GMR Employees

- Are you a GMR employee with access to ImageTrend at your home operation?
  - Utilize your existing ImageTrend password
  - Don't know your password? Use the "Forgot your password" link



Initial Password- non-GMR Employees

- For your first login, the password will be the same as your username with a ! after it
  - Example- Jsmith01251990!
- If you are successful in accessing the system, ImageTrend will force a password reset
- "Existing Password" will still be username with ! after it
- Ensure new password follows ImageTrend password rules



Login Troubleshooting

- The majority of the time, incorrect passwords are user error
- Double check you have a stable internet connection!
- Double check which letters are capitalized or not
- Double check if Caps-lock is on
- After 5 incorrect attempts, ImageTrend will lock you out
  - Must be unlocked by Supervisor level or higher
- Non-GMR employee? Ensure you are using an e-mail that will receive ImageTrend password reset links
  - Some corporate systems block ImageTrend e-mails or similar
- Still can't get in? Contact GMR ImageTrend Support